

1. Course number and name

CptS 443: Human-Computer Interaction

2. Credits and contact hours

3 credits, 3 lecture hours

3. Instructor's or course coordinator's name

Chris Hundhausen

4. Textbook, title, author, and year

D. Norman. 2013. *The Design of Everyday Things* (Revised and expanded ed.), Basic Books, New York. ISBN: 978-0465-050659. (Required)

J. Johnson. 2014. *Designing with the Mind in Mind: Simple Guide to Understanding User Interface Design Rules* (2nd ed.). Morgan Kaufman, Burlington, MA. ISBN: 978-0-12-407914-4. (Required)

C. Barnum. 2010. *Usability Testing Essentials: Ready, Set...Test!* Morgan Kaufman, Burlington, MA. ISBN ISBN-13 978-0-12-375092-1. (Required)

Other supplemental materials

Cognitive walkthrough. <http://www.usabilitybok.org/cognitive-walkthrough>.

D. Kieras. 1993. *Using the Keystroke-Level Model to estimate execution times*.

<[\[https://emailwsu-my.sharepoint.com/:b:/g/personal/hundhaus_wsu_edu/EYdYvOM6cDZMu_R2z5TuTy8BisAnfsQt5PWkZLCRcLE5RQ?e=U5LSrd\]\(https://emailwsu-my.sharepoint.com/:b:/g/personal/hundhaus_wsu_edu/EYdYvOM6cDZMu_R2z5TuTy8BisAnfsQt5PWkZLCRcLE5RQ?e=U5LSrd\)>.](https://emailwsu-</p></div><div data-bbox=)

5. Specific course information

- a. *Catalog description:* Concepts and methodologies of engineering, social and behavioral sciences to address ergonomic, cognitive, social and cultural factors in the design and evaluation of human-computer systems.
- b. *Prerequisites or corequisites:* Certified major in CptS, CE, EE, or SE. Junior standing.

6. Specific goals for the course

By the end of the course, students will be able to

- Design and evaluate interactive software by applying appropriate design principles and concepts (2a, 2b, 6a, 6b).
- Employ user-centered design methods in the design and implementation of interactive software (1e, 2a, 2c, 2e, 2f, 2g, 6a)
- Design, conduct, and analyze empirical studies that inform the design of interactive software (1b, 2e, 6b, 6c).
- Apply analytical methods to the evaluation of interactive software (2e, 6a).
- Communicate about, reason about, and critically review user interface designs through sketching, oral discussions, peer reviews, and well-written documents (3a, 3b, 3c, 3d, 3e, 3f)

7. Brief list of topics to be covered

- Norman's design concepts (feedback, constraints, affordances, signifiers, natural mappings)
- Cognitive walkthrough
- Principles of human perception
- Principles of human memory
- Principles of human learning
- Principles of human decision-making
- Principles of human motor control and responsiveness
- Human errors
- Human-centered design
- Early data gathering techniques
- Low fidelity prototyping
- Predictive modeling (GOMS and KLM)
- Heuristic evaluation
- Usability testing
- Experiment design and analysis